



Office of the City Manager • 555 Santa Clara Street • Vallejo • CA • 94590 • 707.648.4576

FOR IMMEDIATE RELEASE: March 19, 2020

NON-EMERGENCY LOCAL HOTLINE:

COVID19@cityofvallejo.net, (707) 648-8605, Monday-Friday 8:30 a.m. to 5:15 p.m.

FOR MORE INFORMATION, (MEDIA):

Joanna Altman, Assistant to the City Manager, Joanna.Altman@cityofvallejo.net, (707) 648-4362

CITY OF VALLEJO COVID-19 UPDATE #5

VALLEJO, CA – The City of Vallejo and Solano County Public Health continue to monitor local conditions and circumstances associated with COVID-19.

Solano County Public Health Department

Solano County Public Health has jurisdictional authority over public health in the Solano County, and on March 18 issued an immediate, countywide **Shelter at Home Health Order and Directive**, to continue protecting the health and safety of the community.

The Order clarifies directives streamlined with guidelines issued by the State to ensure consistent compliance with social distancing and self-isolation measures across the County. The orders allow people to leave their homes to get food, care for relatives, run necessary errands and conduct essential activities as part of their lives. The Order limits activity, travel, and business functions to only the most basic and essential needs. The Order is currently in place for approximately three weeks, until 11:59 p.m. on April 7, 2020.

City of Vallejo Services

Vallejo must unite as the country faces this unprecedented challenge. The City and community are navigating what we all hope will be a temporary period of shelter at home orders, quarantines, social distancing, and self-isolation, and while these are not ideal circumstances, together, virtually or six feet apart, be sure to support your friends, family, and neighbors. Visit the State website for up-to-date information on COVID-19 here: <https://covid19.ca.gov/>.

Current Local Orders of the Director of Emergency Services

Under a **local state of emergency**, the City Manager assumes duties as Director of Emergency Services to preserve the Health and Safety of the local community. In this role, City Manager Nyhoff issued three, separate orders:

- **Delivery Services for Defined Essential Businesses**
- **Limitation on Residential and Commercial Evictions Arising from the Substantial Decrease in Household or Business Income Related to COVID-19**
- **Curbside Delivery for Cannabis Retail Businesses**

City Hall is closed to the public through April 7. For additional information click [here](#).

In-person Business

Friday, March 20 and Monday, March 23 only, limited City services will be provided 8:30 a.m. to 12:00 p.m. (noon), in the City's Housing Division, located at 200 Georgia Street (at Santa Clara Street):

- Cashier – Permit payments only. No cash will be accepted.
- Drop-Box - Permits (Building, Planning, Public Works/Engineering), Bids (Public Works, Water), claims and subpoenas.

For limited Housing Division support, contact (707) 649-7718.

Beginning Tuesday, March 24, drop boxes will be located outside of the Housing Division located at 200 Georgia Street (at Santa Clara Street) for Permits (Building, Planning, Public Works/Engineering), Bids (Public Works, Water), claims and subpoenas. Please remit check or money order only, no cash.

Remote Service Assistance

View Police services and contact information [here](#).

Whenever possible, please utilize, ***online services, email or USPS*** to submit permits for Building, Planning, Public Works/Engineering, bid documents for Public Works, Water, and any other applicable City service. Visit the Planning and Development services webpage [here](#), Central Permit Center webpage [here](#) and view development [agency contacts here](#).

Water customers may pay online or by the phone; find more information [here](#). Water bills will need to be paid on time in order to avoid late fees, though water service disconnections will be temporarily suspended.

More details on the Vallejo City Council meeting will be distributed in advance of the March 24 meeting. Boards and Commission meetings will be canceled through April 7.

Public Safety

Please remember that 9-1-1 should be utilized for emergency situations only. Emergency lines can be quickly impacted during events like COVID-19. In an effort to protect our Firefighters, Police Officers, and Paramedics, we ask that if anyone calls 9-1-1 for any reason, to inform the 9-1-1 dispatcher if you are experiencing any flu-like symptoms.

“We are looking for voluntary compliance to the “Solano County’s Shelter at Home” order,” said Police Chief Shawny Williams. “The Police Department is taking a compassionate and common sense approach to educating and encouraging our community to comply with the enforcement of this order. We want our community to know that our priority is responding to emergency calls for service, crimes in progress and protecting their liberties. I am proud of our first responders for their selfless service, commitment and courage as they respond to this pandemic.”

Vallejo, Open for Business

Vallejo essential services are open for business. A listing has been created for businesses to share their hours and services. The purpose of this listing is to share out information to the community. It is not meant to promote certain businesses versus others. Always use caution when sharing personal information on the phone or online. View the listing [here](#). If you are a business and want to add your information, contact Annette.Taylor@cityofvallejo.net for submission information.



GVRD Update

Wardlaw Dog Park, Wardlaw Skate Park, and all playgrounds are closed. Restrooms also remain closed. This will remain in effect through April 7 at which time they will reevaluate the situation. Please visit their [website](#) for updates.

Additional Resources & Information

- Visit the City's website www.cityofvallejo.net/NCOV for the latest information, including City facility closures and access to City staff.
- **Small Businesses Resources**
- California resources and information page: <https://covid19.ca.gov/>
- **Community Mitigation Strategies**
- CDC instructions for [how to take care of yourself at home when sick](#)
- Solano Public Health **Guidance for Vulnerable Populations at High Risk for Severe Coronavirus Disease 2019 (COVID-19) (en español)**
- State Health & Emergency Officials released guidance to prepare and protect homeless Californians and service providers from COVID-19, available [here](#).
- Requirements on Social Gatherings: **Executive Order**
- Vallejo City Unified School District: <https://vcusd-ca.schoolloop.com/coronavirusupdate>
- Visit the Solano County Public Health Facebook page ([@SolanoCountyPH](#))
- Register for **Alert Solano** to receive emergency alerts.

About City of Vallejo

The City of Vallejo, California is located in the Bay Area. The City serves a population nearly 122,000 people with a full service operation that includes police, fire, water, community planning, public works and related professional administrative services. The city is home to a wealth of culture, attractions and events from the popular theme park Six Flags Discovery Kingdom, to museums, parks, music venues, art galleries and theatres. One of the great small towns of Northern California, Vallejo's residents, businesses and City Council are working together to help make Vallejo a safe and clean place to live, work and to enjoy all the attractions and events.

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