

FOR IMMEDIATE RELEASE

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The Humane Society of the North Bay Announces Modifications in Service in Response to the COVID-19 Outbreak

Vallejo, CA – The Humane Society of the North Bay (HSNB), a private, nonprofit animal shelter, has closed most operations at the shelter to the public until further notice due to the current Solano County COVID-19 Shelter at Home Health Order and Directive. While closed to the public, we will be staffing the shelter every day and caring for our animals. We will be available by telephone, email, our website and social media, and will provide modified online services. Thank you for your understanding.

Effective immediately, and until further notice, the following changes will be in effect:

- No microchip-implanting services.
- No onsite processing of County dog license applications and renewals. Please visit Solano County's website: https://www.solanocounty.com
- Walk-in adoptions are on hold until further notice. We will be developing online and video adoption opportunities. Please go to <u>Humane Society North Bay YouTube Channel</u> to see our available animals and review next steps.
- Anyone who is able to foster an HSNB animal until the crisis has passed is encouraged to contact Marian Swanson at mswanson@hsnb.org or call 707-655-1906.
- We are unable to accept owner-surrendered pets unless there is an emergency/health safety issues and only as our kennel capacity allows. Please call 707-645-7905 for more information on rehoming assistance.
- Working with Solano County Animal Control, we will be accepting stray animals found in Vallejo, based on available space. Please call the shelter if you have found an animal: 707-645-7905. Finders who are able to foster the animal are encouraged to do so but must file a "found animal" report with HSNB. Email: info@HSNB.org.
- Owners who have lost their pets must email the shelter at info@hsnb.org with a photo of the pet and identifying details. Please do not visit the shelter; we will contact you.
- Our volunteer program is suspended until further notice.
- We cannot accept drop-off donations of food and supplies at this time. Monetary donations are the best way to help us care for our shelter animals. Please visit: HSNB.org/donate.